



Rehab Solutions Specialists, Inc.

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HOW TO REQUEST A KNEE WORKS DEVICE THROUGH YOUR VA PROVIDER

Requesting a Knee Works device through your VA provider is straightforward. Use the steps below and include the Knee Works Template with your request.



KNEE WORKS TEMPLATE

Download the template, or copy and paste its text into your message to your VA provider.

[OPEN TEMPLATE](#)

1. CONTACT YOUR VA PROVIDER

Submit your request in whichever way is available to you:

- Secure message through the VA Patient Portal (My HealtheVet or VA.gov)
- In-person appointment with your VA Primary Care Provider (PCP) or specialist (Physical Therapist, Orthopedic Surgeon, etc)

2. PROVIDE THE KNEE WORKS TEMPLATE

Give your provider the Knee Works template. The template includes the medical justification and recommended device information needed to support your request.

3. ASK YOUR PROVIDER TO PLACE A CONSULT

If your VA Provider concurs, they should submit the Knee Works Template Order to Prosthetics.

4. FOLLOW UP

If you have not heard back within 1-2 weeks, contact your Provider's office or send a secure message through the VA Patient Portal to check on the status of your Order.

5. ORDER FULFILMENT

Once the Order is approved, the VA Prosthetics Department will send the Order to *Rehab Solutions*, your national provider, who will be in touch to arrange training and delivery. Please email info@rehab-solutions.net for any questions along the way.



Keep a copy of the recommendation template for your records and refer to it during follow-up conversations.

QUESTIONS ALONG THE WAY?

Email info@rehab-solutions.net for assistance.

813-662-9269